

PRODUCT RECALL Q&A

Product

Target Arlo Bar Stool (**64355016, 66126805**) sold between January 2021 and October 2022.



Background

At Target Australia, the safety of our customers and their families is our highest priority.

Therefore, we have decided to conduct a voluntary recall of Arlo Bar Stool between January 2021 and October 2022 to mitigate the risk of the stool collapsing when weight is applied to the stool during use.

Recall Position Statement

At Target Australia, the safety of our customers and their families is our highest priority.

Therefore, we have decided to conduct a voluntary recall of the Target Arlo Bar Stool sold between January 2021 and October 2022.

This product has not been manufactured in accordance with Target's safety and quality standards.

The design of the leg assembly and the glue used in the pre-assembled section of legs is not strong enough and there is a risk of the stool collapsing when weight is applied to the stool during use.

This poses a possible risk of collapse which may cause injury to the user.

Why is the product being recalled?

The design of the leg assembly and the glue used in the pre-assembled section of legs is not strong enough and there is a risk of the stool collapsing when weight is applied to the stool during use.

This poses a possible risk of collapse which may cause injury to the user.

What is the danger?

There is a possible risk of collapse which may cause injury to the user.

What do I do if I have the Target Arlo Bar stools?

Consumers should immediately cease using the chairs, safely dismantle the product and securely dispose of the stool.

To obtain a full refund, photographic evidence of the destruction and disposal of the stool will be required.

Or the stool can be returned the nearest Target store, for a full refund.

Where can I get a refund?

Consumers should immediately cease using the chairs, safely dismantle the product and securely dispose of the stool.

To obtain a full refund, photographic evidence of the destruction and disposal of the stool will be required.

Or the stool can be returned the nearest Target store, for a full refund.

Do I need a receipt?

No, you do not need to present proof of purchase to receive a full refund.

Refund Price?

\$90.00

What if I have not had any issues with my product?

Target is committed to ensuring the safety of our customers and their families. If you have the Target Arlo Bar Stool please stop using the product and return it to any Target store as soon as possible where a team member will provide you with a full refund, with or without a receipt.

Where can I get more information regarding this recall?

For more information, please visit www.target.com.au/product-safety-recall where you will be able to view specific product details regarding this recall.

Where can I get help from someone regards this recall?

Please contact our Customer Support Centre on 1300 753 567 or visit www.target.com.au/help/contact-us.