

# Product Safety Recall

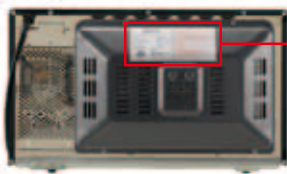
SANYO Convection Grill Microwave Oven – EM-C8787B

## Check the model number:

The model number of your product is shown below. Before checking the product's model number, make sure you have detached the power cord from the AC outlet.




Front Side



Back Side

### Model Number

<b>SANYO</b>	
Household Microwave Oven	
Model	:EM-C8787B
Power Source	:230-240V 50Hz
Power Consumption	:2100W
Output Microwave	:1000W 2450MHz
Input Grill	:1100W
Input Convection	:2100W
SERIAL NO.:	
	
SANYO Electric Co., Ltd. Made In China	

<b>WARNING - HIGH VOLTAGE</b>
<b>WARNING - MICROWAVE ENERGY DO NOT REMOVE THIS COVER.</b>
<b>DO NOT</b> operate this oven if the door is bent, warped or otherwise damaged and does not close firmly.
<b>DO NOT</b> tamper with the door safety interlocks.
<b>MAINTENANCE</b> should be carried out only by a qualified serviceman. Remove plug or disconnect from the mains before removing cover.

Rated Specification Label

**Hazard/Defect:** A user of this product may receive a severe electric shock when operating the small buttons located on the microwave control panel whilst another part of their body is in contact with an earth (such as a kitchen sink).

This is due to some of the printed circuit boards within the internal control panel having electrical contact with the small buttons on the external control panel.

**When sold:** This product was available for sale nationally between July 2010 and the first half of January 2012 in Target stores.

**What to do:** Customers are kindly requested to stop using this microwave oven immediately, unplug the power cord and contact the Customer Contact Centre of SANYO Oceania Pty. Ltd. SANYO has commenced withdrawing all EM-C8787B Convection Grill Ovens from the market and will provide a full refund to all customers of this product.

Customers using an EM-C8787B are kindly requested to contact SANYO Oceania's Customer Contact Centre on 1800-06-3747 (toll free) between 9am and 5pm EST to arrange for a refund. This program starts January 24th, 2012.

**See [www.recalls.gov.au](http://www.recalls.gov.au) for  
Australian Product Recall Information**